

| Report for: | Regulatory Committee 9 December 2014 | ltem Number: | |
|-------------|---|-----------------|--|
| | | | |

| Title: | Development Management and Planning Enforcement Work Report |
|--------|--|
|--------|--|

| Report Authorised by: Stephen Kelly |
|--|
|--|

| ead Officer: |
|--------------|
|--------------|

| Ward(s) affected: | Report for Key/Non Key Decisions: | | | | | | |
|-------------------|-----------------------------------|--|--|--|--|--|--|
| AII | | | | | | | |

1. Describe the issue under consideration

1.1 To advise the Regulatory Committee of performance on Development Management and Planning Enforcement for quarter 2 and October 2014/15.

2. Recommendations

2.1 That the report be noted.

3. Background information

- 3.1 The report summarises the performance of the Development Management and Planning Enforcement Service for the second quarter 2014/15 and October. The report to the next Regulatory meeting will also include a section on Building Control Performance and this will then be reported alongside Development Management and Planning Enforcement on an ongoing basis.
- 3.3 Work is ongoing with the Corporate Delivery Unit with regard to developing a local suite of indicators to be reported regularly to Regulatory Committee as previously discussed. This has yet to be finalised as it ties in with the Corporate Performance Indicators for the Council and these are yet to be finalised.



3.4 The draft set of indicators under discussion include indicators for quality and cost as well as speed. The suite under discussion includes the following:

Speed

- Major planning applications decided within 13 weeks over a 2 year period
- Percentage of Major applications determined within 13 weeks
- Percentage of minor applications determined within 8 weeks
- Percentage of others applications determined within 8 weeks
- Percentage of Approval of details (Discharge of conditions) determined within time
- Average number of days to make a decision

Quality

- The extent to which major applications are overturned at appeal over a two year period
- Days to make valid
- Days from declared Valid to Decision issued
- Percentage of Planning Enforcement Complaints on which a decision is taken within 8 weeks
- Percentage of applicants notified on Planning Enforcement Complaints on which a decision is taken within 8 weeks
- Number/percentage of Acknowledged enforcement complaints with in 24hrs
- Customer satisfaction

Cost

• Extent to which income covers cost (cost of DM support V's cost of planning officers)

4. 2014/15 Quarter Two and October Development Management performance

- 4.1 The number of major, minor and other applications determined by Haringey in the second quarter of 2014/15 together with October and November was 1,496. The overall number of applications submitted to the Development Management service continues to rise reflecting the increased development activity Londonwide and the prior approval regime introduced by the Government last year.
- 4.2 The cumulative performance for the quarter together with October and November is set out below which demonstrates that the corporate targets were comfortably achieved.
- 4.3 Due to an increased number of applications submitted in the current financial year the caseload of officers has sharply increased. This together with the loss of some



staff members in August and September and the delay in their replacement and the need to determine a number of outstanding applications prior to the introduction of Haringey Community Infrastructure Levy led to a dip in performance in October particularly for minors. Performance in November on minors has recovered. The cumulative performance is still within target, the staff members have been replaced and the department is again fully staffed. As such we are confident that the year end position will remain within target.

Minors / Others : Cumulative Performance

for Majors = under 13 weeks or PPA / extension of time agreement for Minors & Others = under 8 weeks or extension of time agreement

| 2014 2015 Month | Total decided | Total received | Number of major apps decided | Number decided on time | no. of which were due to PPA / extension | % decided on time | LBH Target | Number of minor apps decided | decided on time | no. of which were due to PPA / extension | % decided on time | LBH Target | Number other apps decided | | no. of which were due to PPA / extension | % decided on time | LBH Target |
|--------------------|------------------|-------------------|---------------------------------------|------------------------------|---|-------------------------|---------------|---------------------------------------|--------------------|---|-------------------------|---------------|------------------------------------|------|---|-------------------------|---------------|
| | | | | | | | | | | | | | | | | | |
| April | 149 | 183 | 6 | 6 | 5 | 100% | 65% | 26 | 21 | 2 | 80.77% | 65% | 117 | 103 | 15 | 88.03% | 80% |
| May | 337 | 394 | 9 | 9 | 5 | 100% | 65% | 61 | 53 | 6 | 86.89% | 65% | 267 | 241 | 39 | 90.26% | 80% |
| June | 487 | 589 | 10 | 10 | 6 | 100% | 65% | 85 | 73 | 12 | 85.88% | 65% | 392 | 350 | 51 | 89.29% | 80% |
| July | 671 | 834 | 10 | 10 | 6 | 100% | 65% | 120 | 98 | 16 | 81.67% | 65% | 541 | 473 | 63 | 87.43% | 80% |
| August | 842 | 1043 | 10 | 10 | 6 | 100.00% | 65% | 155 | 122 | 24 | 78.71% | 65% | 677 | 585 | 89 | 86.41% | 80% |
| September | 1061 | 1270 | 12 | 12 | 8 | 100.00% | 65% | 195 | 155 | 31 | 79.49% | 65% | 854 | 732 | 103 | 85.71% | 80% |
| October | 1261 | 1519 | 13 | 13 | 9 | 100.00% | 65% | 231 | 175 | 39 | 75.76% | 65% | 1017 | 858 | 121 | 84.37% | 80% |
| November | 1496 | | 14 | 14 | 9 | 100.00% | 65% | 262 | 197 | 44 | 75.19% | 65% | 1220 | 1008 | 143 | 82.62% | 80% |

Pre-application enquiries

- 4.4 The formalised paid pre-application planning advice service provided advice on 63 proposals between 1 July 2014 and 31 October 2014 which represents an increase on the previous quarter. This includes detailed written confirmation of the advice given at the pre-application meeting. The cost of the pre-application planning service is set out on the Council's website with the fees ranging from £600 for a proposal of 1-9 units to a maximum of £4,150 for a major or strategic development proposal of 100 or more residential units or more than 10,000 sq.m. of non residential floorspace. These charges are at the lower end of the charges across London and a revised set of charges will be included in the Council's fees and charges report in February as the Council looks to move towards cost recovery.
- 4.5 In addition 5 additional sites continue to be the subject of a series of meetings through the Planning Performance Agreement process.

National monitoring on performance on processing planning applications

4.6 The provision to designate under-performing local planning authorities is based on two criteria:

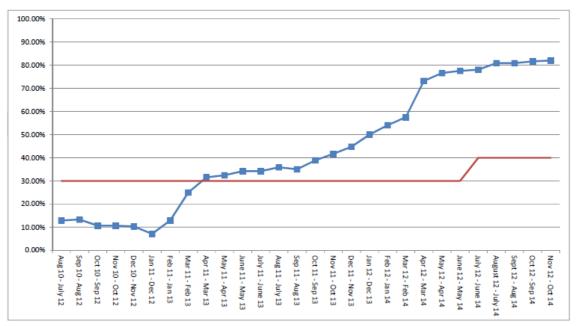
Speed of decisions – the measure to be used is the average percentage of decisions on applications for major development made within the statutory determination period or such extended period as has been agreed in writing with the applicant (either a Planning Performance Agreement or an extension of time). The initial threshold for designation in October 2013 was set at 30% or fewer for the first designation and the assessment period was the two years up to and including the most recent quarter i.e the two year period ending on 30 June 2013. The Council's



performance for this period was published by DCLG on 27 September 2013 and showed a percentage of 34.2%. DCLG increased the threshold for designation in July 2014 to 40%. The last official published data is for the period to June 2014 (published on 2 October 2014) which shows Haringey at 78% for the two year period to the end of June 2014. Haringey is ranked 72nd in England which is top quartile. The top performing London Boroughs are Newham at 88.5%, Barking and Dagenham at 87.2% and Kensington and Chelsea at 85.9%.

More recent data (not yet published by DCLG) shows current performance up to end of October 2014 at 82%.

Average percentage of decisions on applications for major development made within the target (rolling two year period)

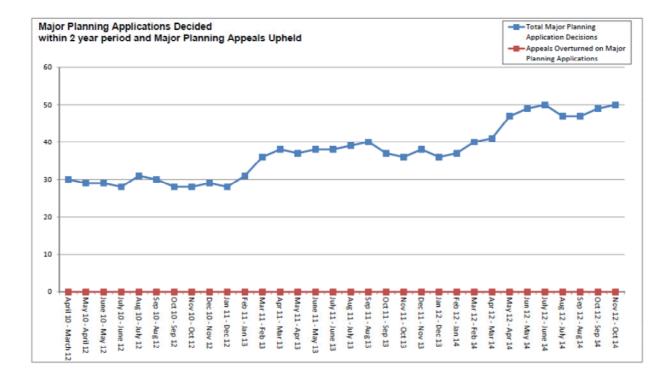


Major Planning Applications Decided on Time within a 2 year Period



Quality of decisions – the measure to be used is the average percentage of decisions on applications for major development that have been overturned at appeal once nine months have elapsed following the end of the assessment period. The threshold for initial designation is 20%. For the first designations in October 2013 a two year assessment period ending on 31 December 2012 was used. The nine months is to enable the majority of deicisons on planning applciations made during the assessment period to be follwoed through to subsequent appeals that may be lodged and for the outcome of those appeals to be known. The **table** below monitors this indicator and shows that up to the end of October 2014 the Council is currently at 0% and therefore well below this target.

% of Planning Appeals Allowed Against the Decision to Refuse Planning Permission: Individual Monthly Performance



5. Planning Appeals Performance

- 5.1 The Planning Inspectorate issued decisions on 30 appeals in quarter 2 and only three of these were allowed (14%) with one split decision (5%). The majority of these were decided via the written representations route although there was one informal hearing.
- 5.2 One of the appeals that was dismissed was an appeal on a major scheme that was heard at an informal hearing: Southwood Nurseries a proposal for 3 large houses in the Highgate Bowl in a conservation area.



- 5.3 A delegated refusal of a major scheme- Ermine Road and Plevna Crescent a residential scheme for 98 units on a Site of Nature Conservation Importance is due to be heard at a Public Inquiry in March.
- 5.4 In the period 1.12.2012-30.11.14 7 applications were refused by planning committee. 6 of these were against officer recommendation. 5 of these refusals have been appealed so far with the remaining 1 still within time for an appeal.
- 5.5 Of the 5 schemes that were appealed 3 were dismissed and 2 were allowed. The two that were allowed were The Nightingale Pub, Nightingale Lane (application to increase the number of units from 7 to 9 decision made 31.3.14) and 2 Wakefield Road (demolition of existing 6 bed HMO and erection of a new building to provide 7 flats decision made 19.6.14).
- 5.6 On two of the sites that were dismissed at appeal revised applications have been submitted. One of these has been approved by a subsequent committee and one is pending decision.

6. Planning Enforcement Performance

Number of cases

- 6.1 The overall caseload continues to increase since 2011-12 and 484 cases have been received so far this year. The service has now put in place new procedures which aim to provide support to officers to make decisions on investigations earlier (or to escalate such cases to senior managers) and it is intended to increase the support provided by the Council's IT systems to ensure that management of cases becomes more automated.
- 6.2 At 1 October 2014 519 planning enforcement cases are still open. Efforts to deal with the backlog will be made in the second half of 2014-2015.

Type of cases

6.3 65% of cases received are more straightforward unauthorised development and extension cases which is an increase from 54% for 2013-14. Flat conversions and houses in multiple occupation account for 14% of cases whilst departure from approved plans stands at 1%.

Distribution

6.4 With regard to distribution around the Wards whilst the caseload is similar to that for 2013-14 certain wards have seen an increase in cases received pro rata to 30.9.14, namely Crouch End and Hornsey in the West and Northumberland Park, Tottenham Hale and Tottenham Green in the East and Bounds Green, Noel Park and Woodside in the geographical middle of the borough. There is no clear signal as to why this is the case but focus on Conservation Issues in the middle, flat conversions in the east of the Borough and town centre issue in the west borough wards may in



part explain this change. Bruce Grove Ward has a higher proportion of enforcement notices served.

6.5 At the same time a decline in cases received pro rata has been observed in Harringay, Highgate, Muswell Hill and especially Stroud Green Wards. In terms of enforcement activity this follows to a large extent cases received with the exception of Bruce Grove which has a relatively high return of enforcement notices served.

Enforcement action

- 6.6 In addition, formal action and enforcement appeals have also increased. To date 47 enforcement notices have been served this year. 42% of these notices related to unauthorised development or extensions. 59 Planning Contravention Notices have been served. These are a tool to gain further information about a potential breach and these are often a pre-cursor to enforcement action.
- 6.7 51% of cases were closed because there was no breach. Only 7% of cases were closed due to immunity and 11% due to not being expedient to enforce, both representing a drop in proportion in comparison with 2013-14. The proportion of cases closed through remediation, regularisation or compliance continues at a comparatively high level at 25%. Cases referred to a more appropriate service and cases closed where a planning application was invited amounted to 6% of the total of all cases closed.

Enforcement appeals

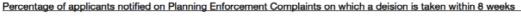
6.8 25 Planning Enforcement Appeals have been received so far in 2014/15. This is considered to be a consequence of the high formal enforcement activity in the last quarter of 2013-14 when a large number of enforcement notices were served. So far in 2014/15 5 appeals (22%) have been allowed.

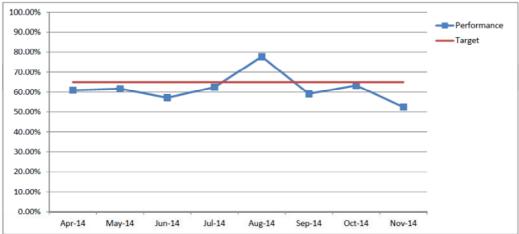
Performance indicators

6.9 The service is now collecting data on the number of enforcement complaints on which a decision is made as to how to proceed within 8 weeks rather than whether the case was closed within 8 weeks. This is because if it is decided to take enforcement action it will take longer than 8 weeks for the case to be closed. The cumulative performance for the year so far is 57%. The service has set itself the target for performance to be at 65%.



decision taken within 8 weeks Target % Total decisions Month complaints received % Apr-14 61 39 65.00% 64 60.94% May-14 90 50 65.00% 81 61.73% Jun-14 94 44 65.00% 77 57.14% Jul-14 50 65.00% 80 62.50% 96 Aug-14 64 70 65.00% 90 77.78% 59.14% Sep-14 79 55 65.00% 93 Oct-14 105 45 65.00% 71 63.38% Nov-14 90 62 65.00% 118 52 54%





- 6.10 Work will be undertaken in the second half of the year to improve this performance through management and performance tracking changes.
- 6.11 The service also collects data on the number of cases acknowledged within 3 days and the number of initial site visits carried out within the service standards (10 days for most breaches) and this stands at 93% and 90% respectively for the year so far.

Prosecutions and other income

- 6.12 So far in this financial year there have been 6 completed cases: 2 prosecutions and convictions, and 4 accepted simple cautions and costs paid in lieu of prosecution. To date in 2014-15 10 further cases have been referred to legal for prosecution.
- 6.13 In addition 20 planning enforcement appeals attracted fees as the planning merits (Ground a avenue of appeal against the Notice). To date appeal fees required with regard to enforcement appeals total £16,792.
- 6.14 To 21st November prosecution actions had attracted fines in the Courts of £7,500 with the Council awarded £1,200 in costs. 4 simple cautions yielded £3,890 during the same time period making a total received of £5,140.



6.15 As such the total income this year from appeal fees and prosecutions actions, excluding POCA set out below, was £21,932.

Proceeds of Crime Act (POCA)

- 6.16 There have been no further cases referred for confiscation under the Proceeds of Crime Act (POCA).
- 6.17 An update of POCA receipts received since the last committee meeting is set out below. The Council's share of POCA awards is 18.75% Defendants pay POCA awards to the Home Office which in turn allocates a local authority's share on a quarterly basis. Below is an update on cases yet to be fully concluded.

2 Goodwyns Vale N10

- £44,640 POCA was awarded and has been paid to the Home Office.
- £8,370 (LBH's share of the POCA award) should be received by the Council during the next quarter.

9 Heybourne Road and 1 Bruce Castle Road

- £71,782 POCA was awarded and has been paid to the Home Office.
- £13,459 (LBH's share of the POCA award) has been received by the Council

The matter has, however, been re-opened because it has been discovered that the Defendant now has means to pay more (which he did not before) toward the actual benefit figure of £222,536. This could result in the Council being awarded a further £23,643 but this is by no means guaranteed as the court must consider it "just" to do so when re-opening a matter as opposed to dealing with it for the first time. A court hearing is due in January 2015.

23 Hewitt Road and 89 Burgoyne Road

- £312,315 POCA was awarded.
- £255,000 has been paid to the Home Office to date.
- £42,564 (part of LBH's share of the POCA award) has been received by the Council. A balance of £15,995 is slightly overdue.
- 6.18 However experience of other authorities suggest that it is often difficult to recover this money.

7. Comments of the Assistant Director of Corporate Governance and legal implications

7.1 The Assistant Director of Corporate Resources has been consulted in the preparation of this report. As a noting report there are no specific legal implications which arise.



8. Local Government (Access to Information) Act 1985

- 8.1 Planning staff, application, appeals and enforcement case files are located at 6th floor, River Park House, Wood Green, London N22 8HQ. Application details are available to view, print and download free of charge via the Haringey Council website: <u>www.haringey.gov.uk</u>. From the homepage follow the links to 'planning' and 'view planning applications' to find the application search facility. Enter the application reference number or site address to retrieve the case details.
- 8.2 The Development Management and Building Control Support Team can give further advice and can be contacted on 020 8489 5504, 9.00am-5.00pm Monday to Friday.